

# MICROSOFT TEAMS VOICE CONNECTOR

Extend Your MS Teams Experience to Include Inbound/Outbound Calls

## MAKING THE MOST OF MS TEAMS ACCOUNTS!

PS LIGHTWAVE, one of the largest locally owned and operated fiber network providers now offers Microsoft Teams Voice Connector Services!

We offer a more flexible, consistent experience over all voice devices (including cellular), collaboration & content sharing, direct routing to allow MS Teams users to connect to outside Public Switch Telephone Network over our all fiber network, access to all of your contacts with any voice device, and number masking for outbound calls.

Enjoy the benefits of increased agility & consolidated management with rapid provisioning, reporting, & diagnostics of voice services in Office 365, a connected workforce & empowered team that collaborates & works smarter together. Uses your existing infrastructure to take advantage of the benefits Microsoft Teams offers. Reduces costs by taking advantage of PS Lightwave's highly competitive calling packages.

## PS LIGHTWAVE'S TEAMS VOICE CONNECTOR BENEFITS

- 24/7 Network Monitoring & Support
- Unparalleled Voice Quality Experience
- Enterprise-grade Security & Compliance
- Direct Outbound calling through Teams
- Seamless Provisioning & Onboarding

## ULTIMATE FLEXIBILITY

- Access All Company PBX Capabilities Over Teams
- Use with SIP Trunks
- Ring Traditional Phone Systems and/or Teams

## PRODUCT REQUIREMENTS

- Microsoft 365 Teams License
- Allows for Voice Add-on Connections

## OPTIONAL SERVICES

- Digital Receptionist
- Digital IVR for Call Routing
- Call Center Features
- Flexible Customer Features



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